

Braeden Drake Davis

EXPERIENCE

Pacific Office Automation (pacificoffice.com) – MITS Field Tech

- OCTOBER 2023 – PRESENT
 - Provide IT solutions from Aberdeen to Tukwila.
 - Handle hardware setups, troubleshooting, network diagnostics, and configure switches (VLANs), servers, firewalls, and backup drives.
 - Manage Active Directory, troubleshoot multifunction printers, update security system codes, install network cameras, and run / terminate Ethernet cables.
 - Prioritize client communication, continual learning, and problem-solving.
 - Actively pursuing CompTIA Network+ and Security+ certifications during free time.
 - **Reference:** Brian Santamaria – TAM / MITS Manager
 - Phone: +1(253)572-6400

Kinetek Media (kinetekmedia.com) – Web Developer: Spokane, WA

- MAY 2022 – MARCH 2023
 - Built websites, managed content updates, bug resolution, eCommerce product management, plugin maintenance, site security, and SEO optimization.
 - Led VPS server breach recovery, planning and implementing new security protocols.
 - Designed and developed custom, responsive templates and created an in-house forum using bash scripting and HTML/CSS.
 - **Reference:** Doyle Wheeler – Founder / CEO
 - Phone: +1(509)435-6805

EDUCATION

Washington State University – Pullman, WA

- *Bachelors of Arts in Digital Technology and Culture – Spring 2022.*

HARD SKILLS

- **IT Solutions:** Hardware setups, troubleshooting, network diagnostics, installation/configuration of switches (VLANs), servers, firewalls, backup drives.
- **Operating Systems:** Windows, macOS, Linux (Proxmox + Kali).
- **Web Design:** HTML, CSS, JavaScript, WordPress, Elementor, WooCommerce, Shopify, phpMyAdmin, MySQL, cPanel, WHM.
- **Networking:** Ethernet cabling, Active Directory, access point / network camera installation.
- **System Administration:** Remote maintenance, security updates, SIEM management, Windows Servers.

SOFT SKILLS

- **Client Relations:** Strong communicator, fostering positive relationships.
- **Adaptability:** Quickly masters new tasks and systems.
- **Continuous Learning:** Eager to adopt new technologies, sharing knowledge.
- **Teamwork:** Effective collaborator in solving problems.