

Braeden Drake Davis

EXPERIENCE

Pacific Office Automation – MITS Field Tech (Fife, WA)

OCTOBER 2023 – PRESENT

- Provide IT solutions from Aberdeen to Tukwila.
- Handle hardware setups, troubleshooting, network diagnostics, and configure switches (VLANs), servers, firewalls, and backup drives.
- Manage Active Directory, troubleshoot multifunction printers, update security system codes, install network cameras, and run / terminate ethernet cable.
- Prioritize client communication, continual learning, and problem-solving.
- Passed CompTIA Network+ in September and am actively studying for Security+ in my free time.
 - **Reference:** Brian Santamaria – Technical Account Manager
 - Phone: +1(253)572-6400

Kinetek Media – Web Developer (Spokane, WA)

MAY 2022 – MARCH 2023

- Built websites, managed content updates, bug resolution, eCommerce product management, Google workspace administration, plugin maintenance, managed site security, and SEO optimization.
- Led VPS server breach recovery, planning and implementing new security protocols.
 - **Reference:** Doyle Wheeler – Founder / CEO
 - Phone: +1(509)435-6805

CERTIFICATES

- **CompTIA Network+ – ID:** COMP001022600829 (Issued 9/24)

EDUCATION

Washington State University – (Pullman, WA)

- *Bachelors of Arts in Digital Technology and Culture – Spring 2022.*

HARD SKILLS

- **IT Solutions:** Hardware setups, troubleshooting, network diagnostics, installation/configuration of switches (VLANs), servers, firewalls, backup drives.
- **Operating Systems:** Windows, macOS, Linux (Proxmox + Kali).
- **Web Design:** HTML, CSS, JavaScript, WordPress, Elementor, WooCommerce, Shopify, phpMyAdmin, MySQL, cPanel, WHM.
- **Networking:** Ethernet cabling, Active Directory, access point / network camera / network security system installation.
- **System Administration:** Remote maintenance, security updates, SIEM management, Windows Servers.

SOFT SKILLS

- **Client Relations:** Strong communicator, fostering positive relationships.
- **Adaptability:** Quickly masters new tasks and systems.
- **Continuous Learning:** Eager to adopt new technologies, sharing knowledge.
- **Teamwork:** Effective collaborator in solving problems.